WHERE WE’RE GOING TODAY

• Boone Hospital Center update

• Where we’re headed
  – Integrated academic health system
  – Value-based care and insurance products
  – Tiger Institute for Health Innovation
  – Clinical integration
  – Master facility space plans

• Performance metrics
• Exclusive negotiations paused

• A mutual decision

• Committed to patient-centered care and being good stewards of resources

• Willing to explore collaborations in the future
Where we’re headed

Integrated Academic Health System
MISSION

To advance the health of all people, especially Missourians. Through exceptional clinical service, University of Missouri Health Care supports the education and research missions of the University of Missouri.

VISION

Through discovery and innovation, University of Missouri Health Care will be the model health care provider for exemplary patient- and family-centered care.

STRATEGIC FOCUS AREAS

- STRATEGIC INVESTMENT
- DELIVERY MODEL & PATIENT EXPERIENCE
- DIVERSITY, LEADERSHIP & TALENT
- HIGH VALUE SYSTEM OF CARE
- QUALITY & INNOVATION
- ORGANIZATIONAL SUSTAINABILITY
MU Health Care
2018-2019 Strategic Plan

STRATEGIC INVESTMENT
• Select Clinical Areas – CV, oncology, and primary care
• MU Health Care Branding as “Destination Medical Center”
• Facilities and Physical Infrastructure

DELIVERY MODEL AND PATIENT EXPERIENCE
• Expand Continuum of Care – Primary Care and Post Acute Care
• New Models to Drive Patient Service -- Tele-health, Patient Portal

DIVERSITY, LEADERSHIP AND TALENT
• Employer of Choice in Boone County
• Leadership Excellence
• Innovative solutions for Hard-to-Recruit Staff; e.g., Nursing

HIGH VALUE SYSTEM OF CARE
• Clinical Partners – HNM, MPact, Tiger Institute, Hospitals, Groups
• Value Based Care – Exclusive Provider Networks/Narrow Networks

QUALITY AND INNOVATION
• Enhanced Continuous Improvement
• Tiger Institute –Revenue Cycle, CRMC, and Expanded New Partners

ORGANIZATIONAL SUSTAINABILITY
• Data Analytics and Enhanced Infrastructure
• Master Facilities Space Planning with Cannon Design
• Excellence Hospital-Based Services – Acute Care/Trauma, ICU, Hospitalists
VALUE-BASED CARE, INSURANCE PRODUCTS

• Direct to employer
  – Custom Network
  – Missouri Custom

• Development of additional value-based partnerships
Clinical Integration
• Multiple specialty groups and hospitals want to partner with MU Health Care.
  
  – Mission alignment?
  – Organizational structure?
  – Financial
Master Facilities
Space Planning
Strategic Master Facility Space Planning Committee

Dr. Talissa Altes
Mary Beck
Jonathan Curtright
Jennifer Doll
Jeri Doty
Jeremy Fotheringham
Dr. Rick Fraunfelder
Roger Higginbotham

Dr. Hunter Hofmann
Dr. Eric Kimchi
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Keri Simon
Dr. Kevin Staveley-O’Carroll

Shelly Vincent-Masek
Eric Vogelweid
Christina Vollrath
Dr. Steve Whitt
Dr. Robert Zitsch
Dr. Steve Zweig
MU Health Care continues to invest in inpatient beds

FY15: 538 beds
FY16: 569 beds (+31)
FY17: 595 beds (+26)
FY18: 619 beds (+24)
FY19: 643 beds (+24)
Performance metrics
PERFORMANCE – INPATIENT MARKET SHARE

63.2% growth in 25-county service area market share FY07 to FY17

Does not include Normal Newborns

Source: MHA HIDI
PERFORMANCE – INPATIENT MARKET SHARE

33.3% growth in Boone County market share FY07 to FY17

MUHC

Source: MHA HIDI
February FYTD Financial Performance

- $69.7M v. $60.4M LFYTD
- 10.5% Operating Margin v. 9.9% LFYTD
- $3M investment in Sinclair School of Nursing
- $18-$20M Academic Support to School of Medicine
Engaged employees

• 70th percentile!
  – A 20 percentile jump from last year
  – 81% participation
EMPLOYEE ENGAGEMENT

Survey Percentile vs. Engagement Survey Year

- 2011: 14
- 2012: 19
- 2013: 28
- 2014: 52
- 2015: 35
- 2016: 50
- 2017: 70

Switched to Gallup